



Filing a Supplemental Insurance Claim

Using your Supplemental insurance means you may have hit one of life's rough spots. We're sorry about any difficulties you're going through — and we're here to help.

What is Supplemental insurance and how does it work?


Hospital Indemnity insurance is one type of Supplemental insurance provided by Standard Insurance Company.

This plan can help you pay bills that medical insurance doesn't cover. They pay a cash benefit directly to you for covered treatments or conditions.

How can I access Supplemental Benefits?


To receive the cash benefits from your plan, you need to file a claim that we approve. We make the process easy, so you can focus on what matters most — your health.


How can I file a claim online?

- 1 [Log in](#) at [standard.com](#).
 - 2 After logging in, go to the Hospital Indemnity Benefits or Health Maintenance Screening section and click **Start a New Claim**.
 - 3 This will take you to the **Set Up Your Claim** page. Choose the insurance that applies to your claim and follow the instructions.
-  Don't have an account? You'll need to [create an account](#) to file your claim and log in.


Other ways to file a claim

Completed, signed and dated forms, including supporting documentation can also be filed by:

 Standard Insurance Company
PO Box 2800
Portland OR 97208

 SupplementalNewClaim@standard.com. Please include, when possible, your Employer Name and Policy Number, Insured's Name and Claim Number.

Please keep in mind that communications via email are not secure. While unlikely, there is a possibility that information can be intercepted in transmission or misdirected and read by other parties besides the recipient to whom it is addressed.

 You can fax completed forms to our office 833.289.5001.



What if I have more questions?

Check out the **Frequently Asked Questions** page for filing a claim:

 [Hospital Indemnity Insurance FAQ](#)

Standard Insurance Company | [standard.com](#)

The Standard is a marketing name for StanCorp Financial Group, Inc. and subsidiaries. Insurance products are offered by Standard Insurance Company of 1100 SW Sixth Avenue, Portland, Oregon in all states except New York. Product features and availability vary by state and are solely the responsibility of Standard Insurance Company.