



Important information on continuing your policy with Transamerica

We recognize this coverage can play an important role in providing financial protection for you and your family. If you have existing Accident, Critical Illness or Hospital Indemnity coverage with Transamerica, you have the option to convert your policy to an individual policy within 31 days of receiving this notification, your retirement or termination of your employment. You will be provided options to pay your premiums directly to Transamerica.

If you're interested in converting your policy, customer service specialists are available to help. Please call 855.244.8318 and reference the Group Number located below when you call so we can locate your coverage information.

Group Number:

Main Telephone Number: 855.244.8318

Business Hours: Monday through Thursday, 7 a.m. to 5:30 p.m. CT
Friday, 7 a.m. to 5:00 p.m. CT

Email Address: TEBcustresp@transamerica.com

We value you as our customer and look forward to continuing to serve your insurance needs.

Transamerica Service Team